





Learning & Development arm of Pernas

# **ABOUT THE COURSE**

Franchise Management is designed to provide fundamental undertsanding on franchise recruitment and managing dispute in franchisor-franchisee relationship.

## LEARNING OUTCOME

Upon completion of this course, you will be able to:

- Identify the right criterias to recruit franchisees.
- Understand the four (4) phases in franchise recruitment.
- Identify the best solution for any dispute in franchisor-franchisee relationship.
- Understand conflict and how to resolve it

## **DURATION**

2 Days

## **TRAINER**

 Course is delivered by Pernas Certified Trainers.

## LEARNING METHODOLOGY

- Lecture based classroom
- Interactive group discussion
- Presentation

#### WHO SHOULD ATTEND

- Franchisor.
- Franchisee.
- Business owners who are interested to venture into franchise business

## **SIGN UP NOW!**

Visit https://franchiseinstitute.my or contact us at :

- Muhammad Arsyad Zahir Nor Amran
- +603-2082 7788
- arsyad.amran@pernas.my
- Zulkiflee bin Amom
- **\*\*** +603-2082 7646
- zulkifli@pernas.my





For more information, please call us at (toll-free) 1800 22 1767 or visit https://franchiseinstitute.pernas.my/



