

BUSINESS IN
TRANSFORMATION
PROGRAM

Operation Management



Learning & Development arm of Pernas



ABOUT THE COURSE

Operation Management is designed to provide a hands-on practical guide to operate business and assess the existing business process flow for better performance.

LEARNING OUTCOME

Upon completion of this course, you will be able to:

- Understand the essential of business operations management.
- Prepare a basic business process workflow encompassing the 4 critical success factors in delivering operations excellence.
- Identify the key performance indicators for each factor in the franchise business for better monitoring and management.
- Make better business decisions in driving better profitability with excellent operation management.

DURATION

- 2 Days

TRAINER

- Course is delivered by Pernas Certified Trainers.

LEARNING METHODOLOGY

- Lecture classroom - based
- Interactive group discussion
- Presentation


WHO SHOULD ATTEND

- BIT Pre-Franchisors

SIGN UP NOW!


Visit <https://franchiseinstitute.my> or contact us at :

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