

BUSINESS IN
TRANSFORMATION
PROGRAM

Development of SOP & Manuals



Learning & Development arm of Pernas



ABOUT THE COURSE

Development of SOP and manuals is designed to guide the BIT entrepreneurs to establish the effective manuals and SOPs which applicable for their business operation.

LEARNING OUTCOME

Upon completion of this course, you will be able to:

- understand the main component, methods and processes in preparing business SOP's and manuals.
- Develop and enhance suitable and comprehensive SOP's and manuals for franchise business operation.

DURATION

- 2 Days

TRAINER

- Course is delivered by Pernas Certified Trainers.

LEARNING METHODOLOGY

- Lecture - based classroom
- Interactive group discussion
- Presentation

WHO SHOULD ATTEND

- BIT Pre-Franchisors

SIGN UP NOW!

Visit <https://franchiseinstitute.my> or contact us at :

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